iPad FAQs *(hopefully these will answer most of the questions you might have)*

Why doesn't the school buy iPads for every pupil?

Put simply, the cost of the iPads would be put onto school bills/fees anyway but, more importantly, it does not allow individual families to make their own choices about how to purchase or provide their own device. 'Buy Your Own Device' (BYOD) allows choice over provision, payment and device specification. Many families already have iPads which can be used for academic purposes. It is also important to have the iPad 'owned' by the pupil as their personal device in the same way as other personal school kit.

Can my daughter/son bring the iPad they have already?

Yes. It will need to be an iPad 64GB with a top quality protective cover, insurance and a signed and submitted ICT/iPad Acceptable Usage Agreement before bringing it into school and registering on the school network.

Buying a new device: What specification should we go for and can our son/daughter bring it into school once we have it?

The iPad is the standard device currently. These have 64 GB capacity as which is fine. Higher specifications are available at greater cost but we do not want pupils to have 3G or 4G devices to maintain the integrity and safety of our MDM system. You will need to set up the iPad for school use and sign/send in the ICT and iPad Acceptable Usage Agreement before being able to register the device on the school network.

Should we get a 3G/4G iPad?

No, please do not purchase a 3G/4G iPad. Obviously, the key to using the iPads safely in school is through the school network and device management system to protect pupils. Misuse of 3G/4G in school will not be tolerated. Staff and pupils have been using non-3G/4G iPads very effectively.

I have a 3G/4G iPad but it isn't connected to an account. Is that ok?

Answer= Yes. With no account 3G/4G account the iPad has to go through the school MDM and is therefore safe.

My son/daughter is a boarder. How do they set up their iPad?

Boarders still need to have their ICT and iPad Acceptable Usage Agreement in place before they collect their device on the lease-buy system or bring their own device to school. Boarders will need to set up their iPad as per the instructions (help available if needed from ICT Support).

How do I set up my iPad?

There is a set-up document on the school website iPads area. It is a straightforward process but important for parents to note the safety aspects. We advise adding Chrome as a browser to

your iPad as this is the most reliable browser to use with the Kimbolton system. Adding any new browser to the iPad will produce an agreement box asking that the person setting up the device is 17 years or older. Parents should tick that box. Our systems at school will filter out any unsuitable content. Apple does not ask for this declaration for their pre-installed Safari browser.

Will I need to get an Apple ID for my son/daughter and how do I do that?

Yes, your son/daughter will need their own Apple ID to allow identifiable access to the school network and personalised set up of apps and content. It also allows iCloud storage/back up space. This ID should be set up without a credit card attached as set out in the 'How to Set up my iPad' guide in this package and available on the school network.

Which email address should we use for my son/daughter's Apple ID?

Their school email address should be used for identification, consistency, pupil safety and easy enrolment on school Showbie courses.

Which Apps will the school provide and how will pupils get them?

We will provide the key apps that pupils need for general iPad usage in school and any apps for specific subjects. Fortunately, many apps are available free but any paid apps needed for learning will be provided by the school (in a similar way to how we provide text books now). The set of Kimbolton apps will be delivered/downloaded to pupil iPads via the school MDM (Mobile Device Management) system. Initially, specific paid Apps provided will be Pages, Numbers, Keynote (already installed and free on a new iPad), Schoolwork, Notability, AudioMemos. This list may change as Apps evolve and emerge!

My son/daughter already has an Apple ID. What should I do?

They will need to set up a new ID using their school email address or possible to change the email address attached to their Apple ID to the school email if you prefer. The school email address is vital for safety and communication purposes.

Can my son/daughter use their iPad for personal apps and content?

Yes. It is their device for use at school and home. In school the use of certain apps will be restricted by our MDM system.

Will my son/daughter need to bring in their charger or headphones with their iPad?

They should have a set of headphones in their school bag for use in certain lessons. Pupils should have their iPad fully charged for the start of the day but it is worth them having their charger with them just in case.

How can I buy apps for my son/daughter if there is no credit card attached to their Apple ID?

This is easily done and a good way to manage content and use. Vouchers can be purchased online or at supermarkets that give credit to a child's Apple ID.

When will the pupils be required to have their iPads in lessons?

Pupils will be required to have iPads in school and lessons from the first day of the school year. Pupils will need to be signed up to the MDM and Acceptable Usage Agreement.

Will my son/daughter be taught how to use their iPad?

Yes. This will be done through a mix of online tutorials, lessons for year groups in Digital Learning (1-3rd) and digital safety lessons for 1-5th Form. Teachers will also guide pupils on subject specific apps. Pupils are intuitive users and learners with digital devices and we expect them to teach each other and their teachers about usage too.

Where will pupils' work be stored?

Most pupil work will be stored/saved by pupils into their network folders and accessed by the Foldr app. There are also automatic back-ups on iCloud, which is helpful if a full restore of an iPad is needed. This happens when the iPad is being charged and in range of a wi-fi connection.

How can work be submitted to teachers using the iPad?

This can be done by email or through Foldr where a pupil can drop their work into the teacher's folder. Pupils will be able to use Showbie courses to access course content and contact their teachers. Some teachers also use specific homework apps for this.

What happens if my son/daughter forgets his/her iPad or it is broken/away for repair?

There will be a loan-box of ten iPads in the ICT Support office which require signing out and back but this is expected to be needed only rarely.

Who will help if there are technical problems with the iPad?

A range of technical support is available. There is the simple self-help solution of 'ToTo' – 'turn off, turn on' – which tends to cure most initial problems. There are the online support documents in the Digital Learning section of the school intranet with a range of walk-throughs and guides to setting up, safety settings and solutions to some common problems. There is support from ICT staff in the QKB where pupils can drop in to get technical help.

How will you ensure iPads are used properly?

It is obvious that we all want, and are going to use the iPads properly but there will be safeguards in place too. Specifically for the iPads we are using a Mobile Device Management system in school which 'manages' the use and content of pupil iPads when they join the school network 'bubble' during the school day. This MDM system and existing digital controls ensure that only relevant content is available on the iPad and anything inappropriate whilst in school is disabled. e.g. Facebook. The current rules and restrictions in place for internet access and content will continue to apply. Pupils and Parents will sign up to an 'ICT and iPad Acceptable Usage Agreement' before they can bring their iPad into school to ensure we are all clear about proper usage of the technology. As now, the school rules about using any technology, any

resource and behaving in a responsible way in class and in school will apply. At home, it is parents' responsibility where safety settings need to be set up to restrict content.

What happens if the iPad is not used properly?

The current school rules and regulations will apply to the iPad as they do to computers, phones and internet already. Sanctions are set out on the Acceptable Usage Agreement. Pupils at Kimbolton are, of course, expected to behave properly at all times in line with the school code of conduct and school rules.

How will the iPad be protected from being broken or damaged?

Most importantly the iPads need a very robust, quality cover. Pupils need to be responsible for their own devices too ensuring that they keep them in safe places – in bags on racks rather than on the floor for instance – in the same way as mobile phones currently – in games/PE lessons for instance. Insurance of devices is essential, usually done through home contents insurance.

Where will iPads be kept during the school day?

They will be in classrooms with the pupil for most of the school day. In some lessons they will be secured during the lesson (PE, Games etc.). Pupils will need to take responsibility for where they store their bags. All pupils are able to have lockers to store their personal possessions already and there are dedicated iPad lockers available too for 1st to 5th Form (some charging). Experience from other schools and our own suggests that pupils having iPads look after them by keeping them with them during the day.

What will happen during games sessions and PE lessons?

For games afternoons pupils should put their iPad in a locker during the lunch period ahead of their games afternoon. For 2nd Form Games lessons pupils will put their iPad in their locker prior to registration in the morning. They can collect the iPad after the games session. For 1st Form Games, pupils should take their bag and iPad to the sports hall (if inconvenient for dropping the iPad off in their locker) where the changing rooms will be locked during the games session.

Can my daughter/son charge up their iPad during the school day?

We expect pupils to bring in their iPads fully charged (as they are able to do with their phones of course)but if they do require emergency charging then there will be some space to do so in the Digital Learning classroom (pupils will need to stay with their iPad though).

How do I back up the data on the iPad?

This is done automatically through the iCloud for the data on the device when it is plugged in to charge and in a wi-fi area. Pupil work stored on the school network, as recommended, is safely stored of course. Any data stored on the school network is automatically backed up during the school day.

Is there a risk of overusing the iPad?

Not if it is used properly and managed by us at school and parents at home. Screen time needs managing as is the case with any digital device. That is why the use during lessons and the school week will vary and not be constant. Pupils need to have 'screen breaks' during the school day (break times, lunch times, games lessons, PE) and in the evening at home. It is in everyone's interest, school, parent and pupil that devices are used sensibly (as now with mobiles and computers). Pupils should not use any digital device close to bed time as research suggests that can make it harder to go to sleep. Reading a book is better preparation for a good night's sleep.

Who should we contact if we have a question about the iPads or find out more about iPads at Kimbolton?

There is one central email address for any iPad related issues: ipad@kimbolton.cambs.sch.uk . On the school website there is more information at www.kimbolton.cambs.sch.uk/iPads and also in the Digital Learning section of the Intranet.

How can I protect the iPad against water damage?

It is possible to buy neoprene zip up cases for extra protection against knocks and water. Suitable cases are available at Amazon from £8.99.

Can I use a Bluetooth keyboard with the iPad in school?

Yes. Experience suggests that not many will want to do so and most will use the onscreen keyboard but pupils are welcome to bring in a keyboard and use it. Suitable ones are available from Amazon at around £9 cost.

My son/daughter is in the 1st/2nd Form so is not 13 and able to set up an Apple ID. What do I do?

Apple has set an age restriction of 13 for an Apple ID like some other web services. We are exploring ways of getting Apple IDs for pupils under 13 but like other schools we suggest that you enter your own date of birth in the necessary field for setting up an Apple ID. This is you acting in loco parentis. Some schools have told parents to adapt the birth year to make their child 13. Apple have been consulted on this and this is what they have advised and approved.

Can my son/daughter "jail break' their iPad? (modify/hack the operating system)

No. this affects the reliability of the Apple operating system and more importantly invalidates the Apple or retailer warranty.